

**JACK CLEVELAND CASINO LLC
INTERNAL CONTROLS
SECTION G: RESPONSIBLE GAMING PLAN**

Date Submitted to the Ohio Casino Control Commission (the “**Commission**”): 04/27/2026

Date Approved by the Commission: 07/01/2026

**ATTACHMENT C
RESOURCE LIST**

Help Now

Ohio Problem Gaming Helpline

1-800-589-9966

<http://gamblinghelpohio.org/>

National Problem Gambling Helpline

1-800-522-4700 or 1-800-MY-RESET

Suicide and Crisis Lifeline

Text – 988

<https://988lifeline.org/>

Crisis Text Line

Text - 4Hope to 741741

Montgomery County ADAMHS Crisis Services

mc.localhelpnow.org/

(833) 580-2255

Help Today

Ohio Gambling Telehealth Network (OGTN)

– Connecting Individuals to Services

<https://www.ohiogtn.org/>

National Council on Problem Gaming

(202) 547-9204

www.ncpgambling.org

Gamblers Anonymous

(855) 222-5542 or (855) 2-CALL-GA

www.gamblersanonymous.org

Gam-Anon

(718) 352-1671

www.gam-anon.org

Your First Step to Change Online Workbook

<http://s96539219.onlinehome.us/toolkits/FirstStepSite/main.htm>

General Resources

TimeOutOhio

www.timeoutohio.com

GAMBAN

<https://gamban.com/>

BetBlocker

<https://betblocker.org>

GamFin – Financial Counseling for Gambling Addiction and Families

(800) 311-9667

www.gamfin.org

RecoverME – Mobile Health Application

<https://timeoutohio.com/recoverme/>

Pause Before You Play

<https://pausebeforeyouplay.org/>

More Than A Bet

morethanabet.org

Ohio for Responsible Gambling

<https://ohio.gov/responsible-gambling>

WellPlayed Ohio

<https://wellplayedohio.com/>

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Getting Help – Ohio Treatment and Prevention Locations and Professionals

Lake-Geauga Recovery Centers

(440) 255-0678

www.lgrc.us

Mentor, Ohio

Kerri Luckner, LPCC-S
Chief Operating Officer
Lake-Geauga Recovery Centers, Inc.
9083 Mentor Avenue
Mentor, Ohio 44060
Phone: (440) 276-1060
Fax: (440) 255-6348
Email: kluckner@lgrc.us

Susan Gear, LPCC-S, LSW, LICDC-CS
Dual Diagnosis Counselor II
Lake-Geauga Recovery Centers, Inc.
9083 Mentor Avenue
Mentor, Ohio 44060
Phone: (440) 255-0678

Edward Morell, LSW
Outpatient Counselor
Lake-Geauga Recovery Centers, Inc.
9083 Mentor Avenue
Mentor, Ohio 44060
Phone: (440) 255-0678

Alternative Paths, Inc.

(330) 725-9195

www.alternativepaths.org

Medina, Ohio

Daphne Ayers MSW, LISW-S, LICDC-CS-
GAMB
Jail Recovery Services Coordinator
Alternative Paths, Inc.
246 Northland Drive, Suite 200A
Medina, Ohio 44256
Phone: (330) 764-3659
Fax: (330) 764-8126
Email: DAyers@alternativepaths.org
Website: www.alternativepaths.org

Signature Health

(440) 578-8200

www.signaturehealthinc.org/

Ashtabula, Beachwood, Lakewood, Maple
Heights, Painesville, and Willoughby, Ohio

Ken Holt, LISW-S, LICDC-CS, GAMB
Manager, Behavioral Health Services
Signature Health
21100 Southgate Park Blvd.
Maple Heights, Ohio 44137
(216) 663-6100
Email: KHolt@shinc.org
Website: www.signaturehealthinc.org/

Brooke Strumbel, LPCC-S
Supervisor, Behavior Health Services
Signature Health
4701 Detroit Ave., 6th Floor
Lakewood, Ohio 44107
Phone: (216) 766-6080 Ext.12318
Email: bstrumbel@shinc.org

Traci DeMattia-Toth, LICDC-CS, Pre-GAMB
Interim Manager, Behavioral Health Services
Signature Health
4726 Main Ave.
Ashtabula, Ohio 44004
Phone: (440) 992-8552 Ext.20136
Email: tdemattia@shinc.org

Psych and Psych

(440) 323-5121

www.psychandpsych.com/

Elyria, Ohio

Darci Tellep, LISW-S, LICDC-GAMB
Clinician Director
Psych and Psych
750 Abbe Road, S
Elyria, Ohio 44035
Phone: (440) 323-5121
Email: dtellep@psychandpsych.com

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Zepf Center

(419) 841-7701

www.zepfcenter.org/gambling-treatment-program/

Toledo, Ohio

Megan Poliquin, LPCC-S, LICDC-GAMB ,
OCPSA

Manager of Gambling Treatment & Prevention
Zepf Center

2005 Ashland Ave

Toledo, Ohio 43620

Phone: (419) 841-7701 x6189

Email: mpoliquin@zepfcenter.org

Allison Huss, LPCC, LICDC-GAMB, RA

Gambling Treatment Counselor

Zepf Center

2005 Ashland Ave

Toledo, Ohio 43620

Phone: (419) 841-7701 x6191

Email: ahuss1@zepfcenter.org

Aubrey Frey, MSW, LSW, CDCA, RA

Gambling Treatment Counselor

Zepf Center

2005 Ashland Ave

Toledo, Ohio 43620

Phone: (419) 841-7701 x6229

Email: aprice@zepfcenter.org

Maryhaven

(614) 324-5425

www.maryhaven.com

Columbus, Ohio

Abdullah Mahmood, LSW, LICDC-GAMB,
ICGC-I, OCPS, ICPS, AFC Candidate

Administrative Coordinator

Gambling Intervention Program

Maryhaven

1791 Alum Creek Drive

Columbus, Ohio 43207

Phone: (614) 445-8131 ext. 1212

Direct: (614) 324-5412

Work Cell: (614) 917-3758

Email: amahmood@maryhaven.com

Stella Maris

(216) 781-0550

www.stellamariscleveland.com/

Cleveland, Ohio

Chelsea Puda, LCDC III

Specialty Services Counselor

Stella Maris

1320 Washington Avenue

Cleveland, Ohio 44113

Phone: (216) 781-0550 Ext. 251

Email: Chelsea.Puda@stellamariscleveland.com

Allison Pagrabs, LISW-S

Clinical Director

Stella Maris

1320 Washington Avenue

Cleveland, Ohio 44113

Phone: (216) 781-0550 Ext. 280

Email:

Allison.Pagrabs@stellamariscleveland.com

Meridian HealthCare

(330) 797-0070

www.meridianhealthcare.net

Youngstown, Ohio

Stephanie L. Geer, M.S.Ed., LPCC-S, ICGC-II,
BACC, OCPS

Problem Gambling Program Coordinator

Meridian HealthCare

527 N. Meridian Rd.

Youngstown, Ohio 44509

Phone: (330) 318-3849

Fax: (330) 797-9148

Email: sgeer@meridianhealthcare.net

**JACK CLEVELAND CASINO LLC
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Bayshore Counseling Services

(419) 626-9156

www.bayshorecs.com/

Sandusky, Ohio

Chelsee Smith [she/her/hers] M.Ed., LPCC-S,
LICDC-CS-GAMB

Licensed Professional Clinical Counselor

Licensed Independent Chemical Dependency
Counselor

Behavioral Health Therapist

Bayshore Counseling Services

304 Madison St

Port Clinton, Ohio 43452

Phone: (419) 734-5535 (office) Ext. 209

E-mail: csmith@bayshorecs.org

Suzanne Clinger, LSW

Behavioral Health Therapist

Bayshore Counseling Services

304 Madison St

Port Clinton, Ohio 43452

P: (419) 734-5535 ext. 207

E-mail: sclinger@bayshorecs.org

Karina Matthews, M.A., LPC

Licensed Professional Counselor

Bayshore Counseling Services

1634 Sycamore Line

Sandusky, Ohio 44870

Phone: (419) 626-9156 ext. 156

Fax: (419) 621-0099

E-mail: kmattthews@bayshorecs.org

Dr. Melissa Fowler, PhD., LPCCS

Licensed Professional Clinical Counselor

Clinical Supervisor

Bayshore Counseling Services

1634 Sycamore Line

Sandusky, Ohio 44870

Phone: (419) 626-9156 ext. 140

Fax: (419) 621-0099

Email: mfowler@bayshorecs.org

Community Medical Services

(216) 859-9500

www.communitymedicalservices.org

Cleveland, Kent, Columbus, Lima, Kettering,
and West Chester Township, Ohio

Townhall II

(330) 678-3006

www.townhall2.com

Kent, Ohio

Health Recovery Services

(740) 592-6720

www.hrs.org

Athens, Ohio

CHC Addiction Services

(330) 434-4141

www.chcakron.org

Akron, Ohio

**Riveon Mental Health and
Recovery**

(440) 989-4900

www.riveonhealth.org

Elyria and Lorain, Ohio

Community Behavioral Health

(513) 887-8500

www.community-first.org/mental-health-and-addiction-services/

Hamilton, Ohio

Center for Addiction Treatment

(513) 381-6672

www.catsober.org

Cincinnati, Ohio

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Individual Resources and Professionals

Dr. Heather A. Chapman PhD, ICGC-II BACC
Assistant Chief Psychology Service
Director Gambling Treatment Program
Deputy Director Veterans Addiction Recovery Program
Licensed Clinical Psychologist (OH)
National Certified Gambling Counselor
Board Approved Clinical Consultant
Member, Motivational Interviewing Network of Trainers
VA NE OH Healthcare System
Louis Stokes Cleveland VA Medical Center
10701 East Boulevard
Cleveland, OH 44106
Phone: (216) 791-3800 ext. 66962
Fax: (216) 229-2360
Email: heather.chapman@va.gov
Website: www.cleveland.va.gov

Kenneth Buzzelli, LISW
Comprehensive Psychiatric Services
24400 Highpoint Road, Suite 6
Beachwood, OH 44124
Phone: (216) 559-7519
Email: kbuzzelli97@gmail.com

Louis R. Weigele, LISW-S, BCD ICGC-II
20525 Center Ridge Road, Ste. 502
Rocky River, OH 44116
Phone: (216) 798-8395
Fax: (216) 228-5818
Email: lweigele@gmail.com

Rebecca Lewis
Prevention Educator
Montgomery Co. Educational Service Center
200 South Keowee St.
Dayton, OH, 45402
Phone: (937) 225-4598
Email: Rebecca.lewis@mcesc.org
Website: <https://www.mcesc.org/>

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ICGC-I, OCPA
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Cindy Chizewick, LISW-S, LICDC-CS,
LICSW, GAMB
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