

**JACK CLEVELAND CASINO LLC  
INTERNAL CONTROLS  
SECTION G: RESPONSIBLE GAMING PLAN**

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Date Submitted to the Ohio Casino Control Commission (the “**Commission**”): 10/15/2025

Date Approved by the Commission: 10/16/2025

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**ATTACHMENT C  
TREATMENT PROFESSIONALS**

**Help Now**

**Ohio Problem Gaming Helpline**

1-800-589-9966

<http://gamblinghelpohio.org/>

**National Problem Gambling Helpline**

1-800-522-4700

**Suicide and Crisis Lifeline**

Text – 988

<https://988lifeline.org/>

**Crisis Text Line**

Text - 4Hope to 741741

**Montgomery County ADAMHS Crisis Services**

[mc.localhelpnow.org/](http://mc.localhelpnow.org/)

(833) 580-2255

**Help Today**

**Ohio Gambling Telehealth Network (OGTN)**

– Connecting Individuals to Services

<https://www.ohiogtn.org/>

**National Council on Problem Gaming**

(202) 547-9204

[www.ncpgambling.org](http://www.ncpgambling.org)

**Gamblers Anonymous**

(626) 960-3500

[www.gamblersanonymous.org](http://www.gamblersanonymous.org)

**Gam-Anon**

(718) 352-1671

[www.gam-anon.org](http://www.gam-anon.org)

**Your First Step to Change Online Workbook**

<http://s96539219.onlinehome.us/toolkits/FirstStepSite/main.htm>

**General Resources**

**TimeOutOhio**

[www.timeoutohio.com](http://www.timeoutohio.com)

**GAMBAN**

<https://gamban.com/>

**BetBlocker**

<https://betblocker.org>

**GamFin – Financial Counseling for Gambling Addiction and Families**

(800) 311-9667

[www.gamfin.org](http://www.gamfin.org)

**RecoverME – Mobile Health Application**

<https://timeoutohio.com/recoverme/>

**Pause Before You Play**

<https://pausebeforeyouplay.org/>

**More Than A Bet**

[morethanabet.org](http://morethanabet.org)

**Ohio for Responsible Gambling**

<https://ohio.gov/responsible-gambling>

**Keep It Fun**

<https://keepitfunohio.com/>

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**Getting Help – Ohio Gambling and other Addiction Treatment Locations and Professionals**

**Lake-Geauga Recovery Centers**

(440) 255-0678

[www.lgrc.us](http://www.lgrc.us)

Mentor, Ohio

Kerri Luckner, LPCC-S  
Chief Operating Officer  
Lake-Geauga Recovery Centers, Inc.  
9083 Mentor Avenue  
Mentor, OH 44060  
Phone: (440) 276-1060  
Fax: (440) 255-6348  
Email: [kluckner@lgrc.us](mailto:kluckner@lgrc.us)

**Alternative Paths, Inc.**

(330) 725-9195

[www.alternativepaths.org](http://www.alternativepaths.org)

Medina, Ohio

Daphne Ayers MSW, LISW-S, LICDC-CS-  
GAMB  
Jail Recovery Services Coordinator  
Alternative Paths, Inc.  
246 Northland Drive, Suite 200A  
Medina, Ohio 44256  
Phone: (330) 764-3659  
Fax: (330) 764-8126  
Email: [DAyers@alternativepaths.org](mailto:DAyers@alternativepaths.org)  
Website: [www.alternativepaths.org](http://www.alternativepaths.org)

**Zepf Center**

(419) 841-7701

[www.zepfcenter.org/gambling-treatment-program/](http://www.zepfcenter.org/gambling-treatment-program/)

Toledo, Ohio

Megan Poliquin, LPCC-S, LICDC-GAMB  
Manager of Gambling Treatment & Prevention  
Zepf Center  
2005 Ashland Ave  
Toledo, OH 43620  
Phone: (419) 841-7701 x6189  
Email: [mpoliquin@zepfcenter.org](mailto:mpoliquin@zepfcenter.org)

**Signature Health**

(440) 578-8200

[www.signaturehealthinc.org/](http://www.signaturehealthinc.org/)

Ashtabula, Beachwood, Lakewood, Maple  
Heights, Painesville, and Willoughby, Ohio

Ken Holt, LISW-S, LICDC-CS  
Supervisor, Behavioral Health Services  
Signature Health  
21100 Southgate Park Blvd.  
Maple Heights, Ohio 44137  
(216) 663-6100  
Email: [KHolt@shinc.org](mailto:KHolt@shinc.org)  
Website: [www.signaturehealthinc.org/](http://www.signaturehealthinc.org/)

Brooke Strumbel, LPCC-S  
Clinician and Supervisor of Behavior Health  
Signature Health  
4701 Detroit Ave., 6th Floor  
Lakewood, OH, 44107  
Phone: (216) 766-6080 Ext.12318  
Email: [bstrumbel@shinc.org](mailto:bstrumbel@shinc.org)

Traci DeMattia-Toth, LICDC-CS, Pre-GAMB  
Interim Behavioral Health Manager  
Signature Health  
4726 Main Ave.  
Ashtabula, OH, 44004  
Phone: (440) 992-8552 Ext.20136  
Email: [tdemattia@shinc.org](mailto:tdemattia@shinc.org)

**Meridian HealthCare**

(330) 797-0070

[www.meridianhealthcare.net](http://www.meridianhealthcare.net)

Youngstown, Ohio

Stephanie L. Geer, M.S.Ed., LPCC-S, ICGC-II,  
BACC, OCPS  
Problem Gambling Program Coordinator  
Meridian HealthCare  
527 N. Meridian Rd.  
Youngstown, OH 44509  
Phone: (330) 318-3849  
Fax: (330) 797-9148  
Email: [sgeer@meridianhealthcare.net](mailto:sgeer@meridianhealthcare.net)

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**Bayshore Counseling Services**

(419) 626-9156  
[www.bayshoreecs.com/](http://www.bayshoreecs.com/)  
Sandusky, Ohio

Chelsee Smith [she/her/hers] M.Ed., LPCC-S,  
LICDC-CS-GAMB  
Licensed Professional Clinical Counselor  
Licensed Independent Chemical Dependency  
Counselor  
Behavioral Health Therapist  
Bayshore Counseling Services  
304 Madison St  
Port Clinton, Ohio, 43452  
Phone: (419) 734-5535 (office) Ext. 209  
E-mail: [csmith@bayshoreecs.org](mailto:csmith@bayshoreecs.org)

Dr. Melissa Fowler, PhD., LPCCS  
Licensed Professional Clinical Counselor  
Clinical Supervisor  
Bayshore Counseling Services  
1634 Sycamore Line  
Sandusky, Ohio 44870  
Phone: (419) 626-9156 ext 140  
Fax: (419) 621-0099  
Email: [mfowler@bayshoreecs.org](mailto:mfowler@bayshoreecs.org)

**Community Medical Services**

(216) 859-9500  
[www.communitymedicalservices.org](http://www.communitymedicalservices.org)  
Cleveland, Kent, Columbus, Lima, Kettering,  
and West Chester Township, Ohio

**Townhall II**

(330) 678-3006  
[www.townhall2.com](http://www.townhall2.com)  
Kent, Ohio

**Health Recovery Services**

(740) 592-6720  
[www.hrs.org](http://www.hrs.org)  
Athens, Ohio

**CHC Addiction Services**

(330) 434-4141  
[www.chcakron.org](http://www.chcakron.org)  
Akron, Ohio

**Maryhaven**

(614) 324-5425  
[www.maryhaven.com](http://www.maryhaven.com)  
Columbus, Ohio

Abdullah Mahmood, LSW, LCDCHH-GAMB,  
ICGC-I, OCPS, ICPS  
Administrative Coordinator  
Gambling Intervention Program  
Maryhaven  
1791 Alum Creek Drive  
Columbus, OH 43207  
Phone: (614) 445-8131 ext. 1212  
Direct: (614) 324-5412  
Work Cell: (614) 917-3758  
Email: [am Mahmood@maryhaven.com](mailto:am Mahmood@maryhaven.com)

**Riveon Mental Health and  
Recovery**

(440) 989-4900  
[www.thelcadaway.org](http://www.thelcadaway.org)  
Elyria and Lorain, Ohio

**Community Behavioral Health**

(513) 887-8500  
[www.community-first.org/mental-health-and-addiction-services/](http://www.community-first.org/mental-health-and-addiction-services/)  
Hamilton, Ohio

**Center for Addiction Treatment**

(513) 381-6672  
[www.catsober.org](http://www.catsober.org)  
Cincinnati, Ohio

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**Individual Resources and Treatment Professionals**

Dr. Heather A. Chapman PhD, ICGC-II BACC  
Assistant Chief Psychology Service  
Director Gambling Treatment Program  
Deputy Director Veterans Addiction Recovery  
Program  
Licensed Clinical Psychologist (OH)  
National Certified Gambling Counselor  
VA NE OH Healthcare System  
Louis Stokes Cleveland VA Medical Center  
10701 East Boulevard  
Cleveland, OH 44106  
Phone: (216) 791-3800 ext. 66962  
Fax: (216) 229-2360  
Email: [heather.chapman@va.gov](mailto:heather.chapman@va.gov)  
Website: [www.cleveland.va.gov](http://www.cleveland.va.gov)

Kenneth Buzzelli, LISW  
Comprehensive Psychiatric Services  
27101 East Oviatt Rd  
Bay Village, OH 44140; and  
24400 Highpoint Road, Suite 6  
Beachwood, OH 44124  
Phone: (216) 559-7519  
Email: [kbuzzelli97@gmail.com](mailto:kbuzzelli97@gmail.com)

Louis R. Weigele, LISW-S, BCD ICGC-II  
20525 Center Ridge Road, Ste. 502  
Rocky River, OH 44116  
Phone: (216) 798-8395  
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Rebecca Lewis  
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200 South Keowee St.  
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Email: [Rebecca.lewis@mcesc.org](mailto:Rebecca.lewis@mcesc.org)  
Website: <https://www.mcesc.org/>

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GAMB, ICGC-I  
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Website: [brighterdayswellnessandrecovery.com](http://brighterdayswellnessandrecovery.com)